



FMI

Financial Markets International, Inc. Kosovo Branch, Rr Anton Cetta 5A, 10 000 Pristina, Kosovo

May 5, 2017

To whom it might concern

Reference: Komtel Project Engineering

Address: Rr. Agim Ramadani 34/7, Prishtina, R. of Kosovo 10000

Regarding purchase of: IT Hardware (servers, storages, tape device. Network equipment) and system software for the KCGF

Financial Markets International, Inc. (FMI) is the prime contractor engaged by USAID to implement the EMPOWER Credit Support Program (ECS) to establish the Kosovo Credit Guarantee Fund (KCGF).

FMI procured hardware and system software infrastructure for the KCGF Management Information System (MIS) from Komtel Project Engineering. The scope of the project included hardware and software procurement as well as installation and configuration.

Komtel Project Engineering delivered and installed the required items on time, fully in accordance with the terms of reference. The system has functioned as designed, without any problems or issues since it was installed.

Should you require further information relating to quality of service provided by this company, please feel free to contact us.

Sincerely,

Edward L. Nolan
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