

KOMTEL

23rd November 2005

Ref: 05-01-03-100

Attention: Mr Vegim Gashi

Subject: LETTER OF RECOMMENDATION

Sir

KEK currently utilises the Customer Care Package (CCP) as the Billing and Cashier software system. The CCP was changed over the course of the last 18 months and changed from a basic Billing and Cashier software system to a tool used in revenue protection. KOMTEL was instrumental in the developing of some of the modules specifically designed to increase KEK's revenue.

The Supply Division are satisfied with product and the added functionalities developed to date. KOMTEL has been quick to respond to problems and develop solutions.

Yours sincerely



Francois Pienaar,
Director of Supply