United Nations Development Programma



Empowered lives. Resilient nations.

Date 24 April 2013

To whom it may concern,

Subject: Reference for Komtel Project Engineering, the implementing company of the project
- Development of Legal Aid Information System (LAIS) for UNDP

This is to confirm that the company Komtel Project Engineering, Prishtina has successfully implemented the project "Development of Legal Aid Information System" for UNDP Advancing Gender Justice Project from December 2012 - April 2013...

The project "Development of Legal Aid Information System" consists of development of Software Application for registration and management of cases of provided legal aid, various reporting from the scopes of the work of organization, training, maintenance and providing of continuous technical support during the warranty period.

During the implementation of the project the staff of Komtel project Engineering have closely and professionally cooperated with UNDP's responsible staff and the beneficiary of the application Legal Aid Agency of Kosovo. The company has shown high professionalism, knowledge of the subject and high flexibility in addressing the beneficiary's needs which has resulted a very good final product to the beneficiary's satisfaction.

In this regards, we are pleased to recommend Komtel and its highly professional staff to any other similar projects and Employers.

Please feel free to contact us for any further details or information.

Sincerely yours,

Shpend Selimi
Operations Manager
UNDP Kosovo

phone::+ 381 38 249 066 ext. 110 email: shpend.selimi@undp.org