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June 26 June 2014

To whom it may concern,

Subject: Reference for Komtel Project Engineering, the implementing company of the project "Provision of Development of a database for Mediation Services Information System-(MSIS)" for UNDP.

This is to confirm that the company Komtel Project Engineering, Prishtina has successfully implemented the project "Provision of Development of a database for Mediation Services Information System-(MSIS)" for UNDP Advancing Gender Justice Project from April 2014 - June 2014.

The project "Provision of Development of a database for Mediation Services Information System" consists of development of Software Application for registration and management of cases of provided mediation service, various reporting from the scopes of the work of organization, training, maintenance and providing of continuous technical support during the warranty period.

During the implementation of the project the staff of Komtel project Engineering have closely and professionally cooperated with UNDP's responsible staff and the beneficiary of the application Mediation Commission - Ministry of Justice. The company has shown high professionalism, knowledge of the subject and high flexibility in addressing the beneficiary's needs which has resulted a very good final product to a big beneficiary's satisfaction.

In this regards, we are pleased to recommend Komtel and its highly professional staff to any other similar projects and Employers.

Please feel free to contact us for any further details or information.

Sincerely yours,

Rrezarta Reka
AGI Project Manager
UNDP Kosovo

phone: +381 38 249 066
email: rrezarta.reka@undp.org